

The school, based just outside York, provides exciting opportunities and challenges in all aspects of school life to enable individuals to develop the self-confidence necessary to go on to achieve their personal aspirations.

## The Challenge

The Internet is key to the school's curriculum and when used in a safe environment can assist students learning and aid tutoring.

Stuart Hodgson, the schools' Network Manager, realised that the existing Web filtering solution didn't deliver the high degree of protection required.

Stuart explains, "With the other solution we were lacking basic Web filtering functionality and the much needed protection our staff and students at Pocklington and Lyndhurst require. The IT department had to spend a lot of time tailoring Web filtering at the schools, dealing with lots of help desk calls reporting the blocking of legitimate sites due to false positives, and overcoming the lack of LDAP connectivity."

## Key Benefits

- ✓ Increased e-safety compliance
- ✓ Eliminated anonymous proxies
- ✓ Increased productivity for students and staff
- ✓ Reduced IT management time
- ✓ Help desk calls reduced
- ✓ Elimination of internet downtime
- ✓ Excellent support
- ✓ Great product training



## Stuart Hodgson, Network Manager

*"With Bloxx Web filtering we have seen a fivefold improvement over our previous solution. Allowing the students greater access to the Internet and knowing that they are being monitored and protected 100% is one of the biggest benefits we experience, and helps us ensure compliance with government e-safety guidelines."*

*"The Bloxx Web Filter is hugely reliable and so Web access downtime has been eliminated," adds Stuart. "We found the whole purchase and installation process very easy. We received great product training and have found the UK-based support to be excellent. Either on-site or by telephone, Bloxx's support engineers know their products inside out and have provided quick resolution to the few issues that I have come across."*

### **The Solution**

To deliver real-time dynamic content filtering at both schools, they purchased a Bloxx Web Filter, delivering URL database functionality as well as its patent-pending Tru-View Technology which analyses, categorises and blocks or allows access to requested Web pages in real-time.

The Bloxx appliance has been monitoring and reporting on over 1,200 staff and students Internet browsing activity. "We evaluated the Bloxx solution against the specific problems we were trying to overcome with our Web filtering, namely ease of administration, e-safety compliance and downtime," comments Stuart. "We now have total control over our Web filtering, the support of Active Directory has made it easier to manage and it is hugely reliable ensuring that we are delivering the much needed Web browsing protection we demand for our staff and students."

### **The Results**

Pocklington and Lyndhurst Junior Schools are delighted with the benefits they are receiving from their Bloxx Web Filter. "We have much better control over our Web filtering at the schools. There are different policies in place for each school, with a more restrictive policy in place for Lyndhurst. There are specific policies for departments and user communities, and any forms of abuse are quickly and easily stamped out," explains Stuart. "The Bloxx appliance is so intuitive to configure and manage and easily blocks users from accessing inappropriate or questionable Web content. It has also eradicated the problem of pupils trying to circumvent our filter with anonymous proxies to surf the Web unprotected. Having better controls in place has definitely helped the schools with e-safety compliance."

Delivering excellent Web filtering has reduced IT management time at the school adds Stuart. "Overall Bloxx Web filtering has made my life so much easier," comments Stuart. "The appliance is easy to manage due to the integration of Active Directory. The time that the team and I spend managing Web filtering has reduced to almost nothing which leaves us more time to do more urgent and important IT tasks. Teachers are also more productive as they aren't phoning our help desk all the time to report problems with Web access."

## **Stuart Hodgson, Network Manager**

*"With the dynamic real-time classification of the Bloxx Web Filter, we have solved the problem that we had with sites being blocked during lessons by false positives. Now that our teachers and students have first class protected access to the Internet they have a wonderful resource which boosts the standard of learning and will hopefully lead to better grades for our students,"*